



## TBC HOSTING SERVICE

TBC Hosting Service is ideal for corporations with multiple locations or satellite offices.

TBC Hosting Service is ideal for small businesses that do not want to spend their entire budget on an expensive telephone system.

TBC hosting customers enjoy the same features and functionality as any of the top manufactured telephone systems minus one thing---The EXPENSE!

**Advantages** of TBC Hosting Service compared to a telephone system:

- **Reduced Costs**

**No** hardware or software to purchase or maintain, there is no big capital outlay or interest payments on leases.

**No more** local telephone company bill, with our TBC hosting service we are your telephone line provider and it's included in the FLAT monthly fee.

**No more** paying the phone guy to come to make changes at an average of \$100/hr.

**NO LONG DISTANCE**, with every handset you get unlimited local and long distance calls (48 US states).

**Unlimited incoming calls** if you have a certain number of lines now with your current provider once those lines are full; your next customer that calls will get a busy; your option is to spend more money monthly for the occasional "extra" call.

**With TBC Hosting Service**, we understand that you have an influx of incoming calls and each and every call is important. **All** of your calls will ring in to your desired location(s).

# Total Business

## COMMUNICATIONS

Charlotte - Hickory - Rock Hill - Cornelius

**Real Solutions Real Service Real Simple**

- Standard and Advanced features (standard with service)

Auto-Attendant (for day or night)**	Conferencing
Ring Groups**	Hunt Groups**
Voicemail	Unified Messaging
Music on Hold**	Find Me/Follow Me
Power Reporting (CDR)**	VoIP (remote workers)
Call Recording**	Call Fwd on Busy
Call Monitoring**	Call Fwd no answer
ACD (Automatic Call Dist.)**	Call Fwd variable
Local and remote agents	Remote Office support
Call Queuing**	Caller ID
Database Integration**	Caller ID Blocking
Distinctive ringing	Do not disturb
E911	Interactive Dialing**
Route by caller ID	SMS Messaging
Use your cell phone as an extension**	

Plus many more.....

(\* other providers charge additional fees for these items)

### Monthly Costs:

You purchase the phone	\$39.95/mo.
You lease the IP phone	\$49.95/mo.

Additional separate phone	\$29.95/mo.
Number without a phone	

### Add-On Services available

Customized Promotion on hold	\$2.00/mo.
Toll Free number	\$8.99/mo. Calls billed @ \$.035 per minute.

**GOOD COMMUNICATION WITH CUSTOMERS AND SUPPLIERS IS CRITICAL;  
LET US MAKE IT A REALITY.**

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